

RESOLVE

Strengthening the Foundation for Telco's Future

In a rapidly evolving telecom landscape, where the next wave of technology is always on the horizon, standing still is not an option. As CSPs push forward into the era of 5G, IoT, and AI, the stakes have never been higher.

The network is the foundation—the NOC—and it must be impenetrable, or the entire operation risks crumbling under the pressure of ever-growing demands.

Prebuilt Integrations for



and more...



Fortify Your NOC with Resolve

Resolve automates and orchestrates NOC operations, transforming traditional, manual processes into streamlined, automated workflows.

| General | Mobile/RAN Network | Fixed Network |
|------------------------------|------------------------------------|----------------------------------|
| Service Requests | Incident Diagnostics & Remediation | Device Health Checks |
| Change Requests | Configuration & Parameter Updates | Patching & Configuration Updates |
| Self-service | Compliance Checks | Network Device Incident Response |
| Ticket Creation & Enrichment | Alert Auto-Remediation | Self-healing |
| Resource Provisioning | Self-healing | |



Unlock the Power of AI

Integrate with your favorite GenAI to update legacy scripts or recommend resolution steps.

Trusted by Top CSPs



Unified Incident Response

Single pane of glass for all incident response tasks, scripts, investigations, processes and notes



Process Orchestration

Centralize your scripts and point automations to a thoughtful workflow with the Resolve platform



Human-guided Automation

Automate mission-critical workflows your way, incrementally with human-guided or unattended automation



Pre-built Integrations

Connect your IT systems and tools with 1000s of out-of-the-box Resolve integrations



Enterprise-ready Platform

Scale to millions of automations, on premise or in the cloud; proven success in the most complex and largest orgs

Intelligent Automation for the NOC

Resolve's automation solutions have delivered measurable outcomes across telco operations, from reducing incident resolution times to cutting down operational costs significantly. By automating repetitive manual tasks, streamlining workflows, and improving network uptime, Resolve has enabled telcos to boost their operational efficiency, enhance service reliability, and meet the demands of modern networks with precision and speed.



98%

reduction in MTTR



30%

increase in first-touch resolution



\$1.2

million per year in savings

Engage with Us

Leveraging over 15 years of expertise, the Resolve team will guide and help you comprehend the intricacies of automation implementation. We'll advise you on best practices, potential pitfalls, and how to optimize automation for your specific needs.

[Talk to an expert today.](#)