

RESOLVE 

State of IT Automation

Get Ready for 2023 with
Insights from Tech Leaders



Your Speakers Today



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Director, Digital Marketing
& Demand Generation
Resolve Systems



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VP, Customer Success
Resolve Systems



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Senior Advisor
McKinsey & Company

But first.... some housekeeping for a good experience



All participants will be muted during this webinar.



Please ask questions! We will be responding to questions throughout the session via Q&A and will have time at the end to answer a few questions live.

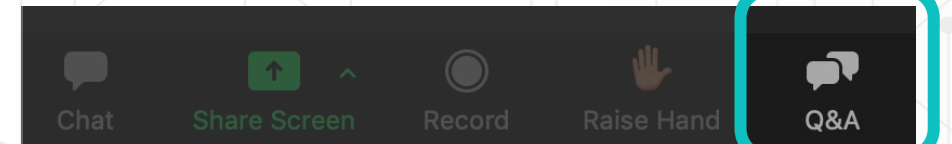


Look for the recording via email after the webinar



If you experience technical difficulties, please try exiting and re-joining the webinar.

To ask questions at any time, use the Q&A feature:

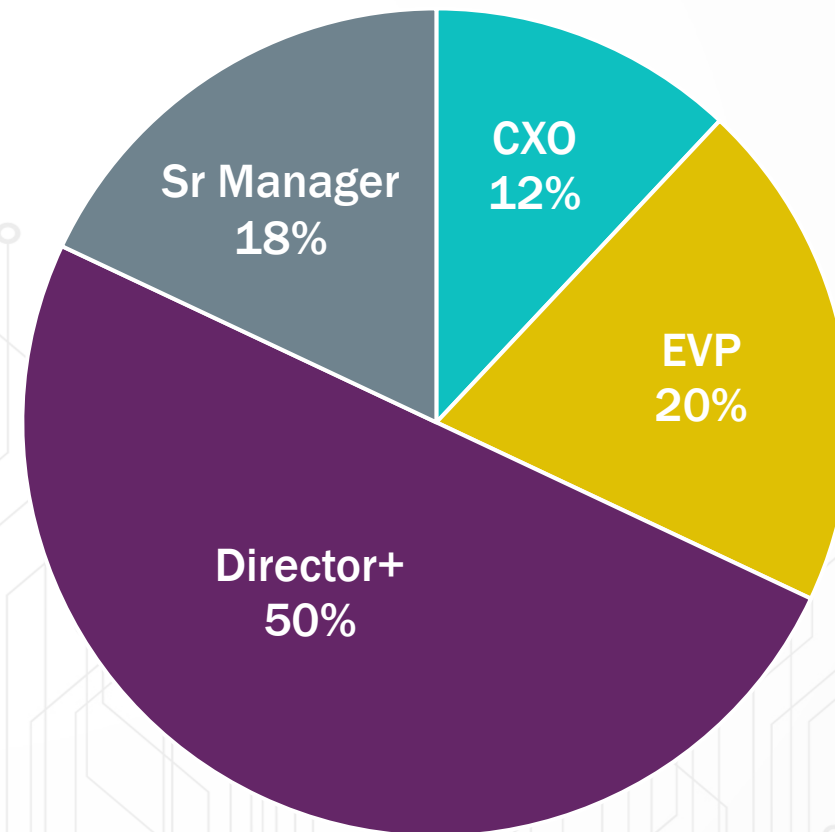


Welcome to the State of IT Automation



- Between 2021 and 2022, Resolve surveyed over 200 IT leaders
- Insights and data on IT automation trends, strategies, challenges, and opportunities
- Report: State of IT Automation

Survey Participants



Key Findings We'll Dive into Today

The current state of IT automation adoption



Automation use cases that take precedence



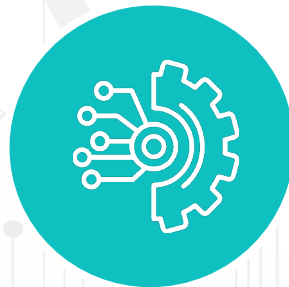
The #1 IT challenge



IT automation urgency



Top automation goals



Key factors in choosing an automation vendor



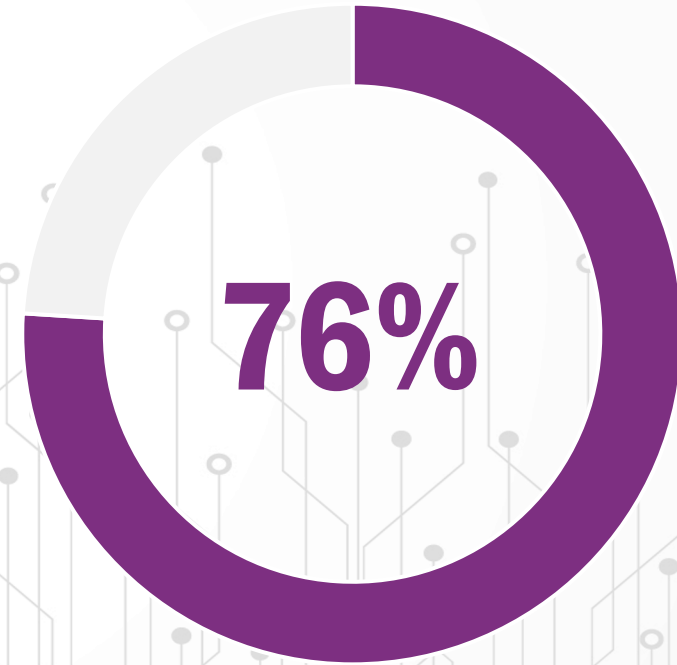
The #1 IT Challenge

2021



Lack of Technical Skill Sets

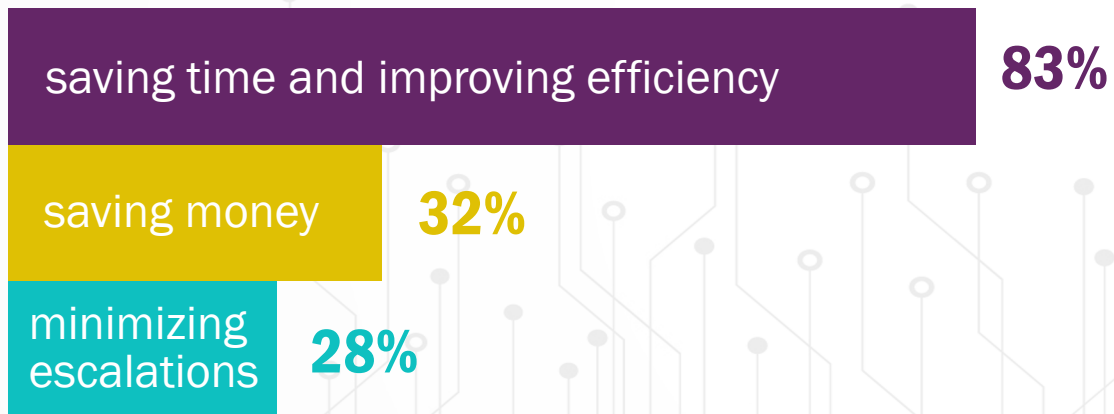
2022



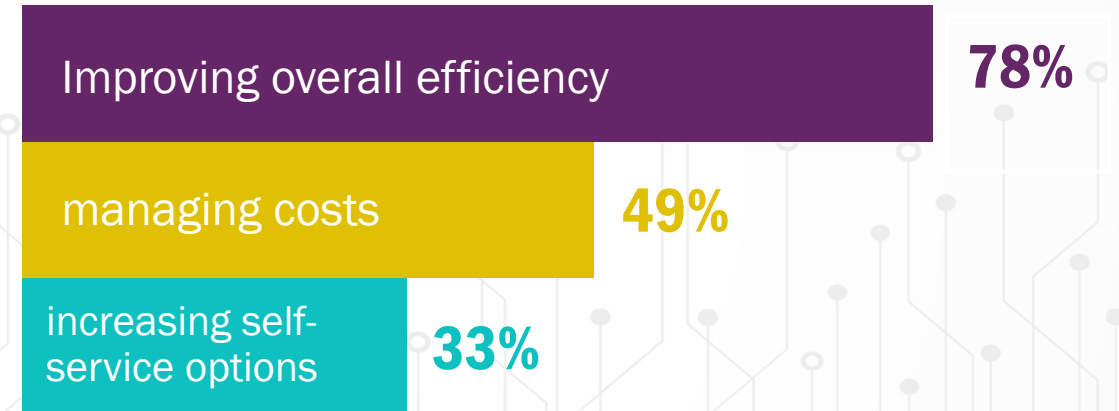
IT Talent Shortage

Top Automation Goals

2021

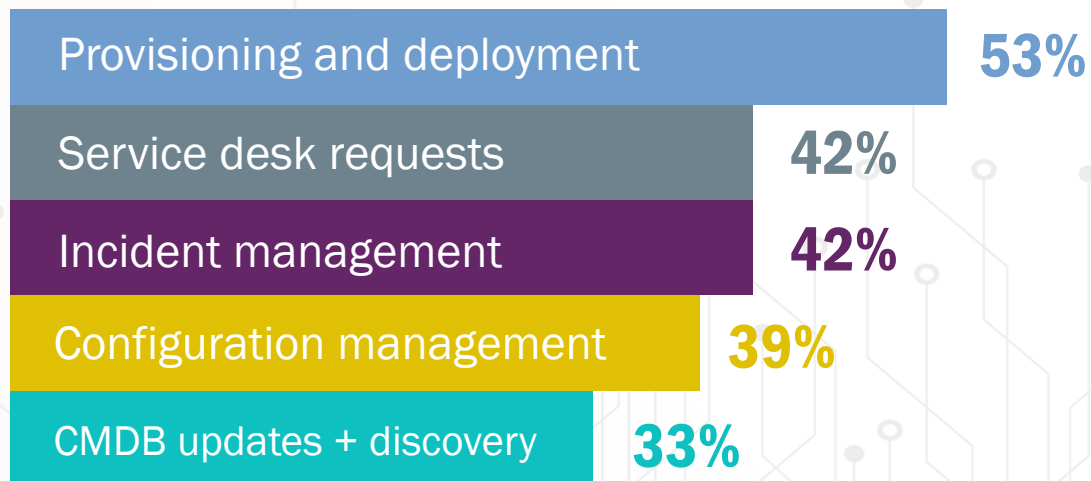


2022

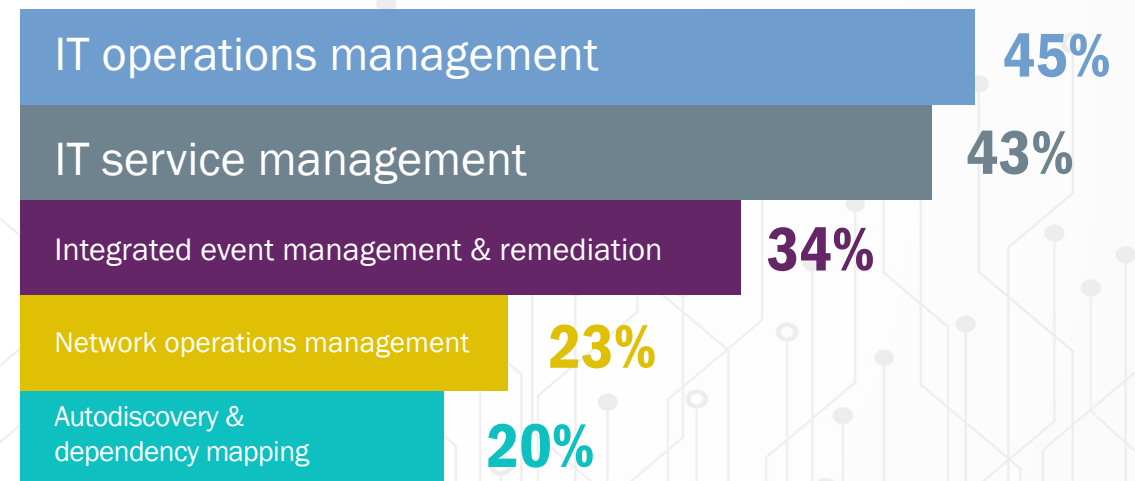


Automation Use Cases That Take Precedence

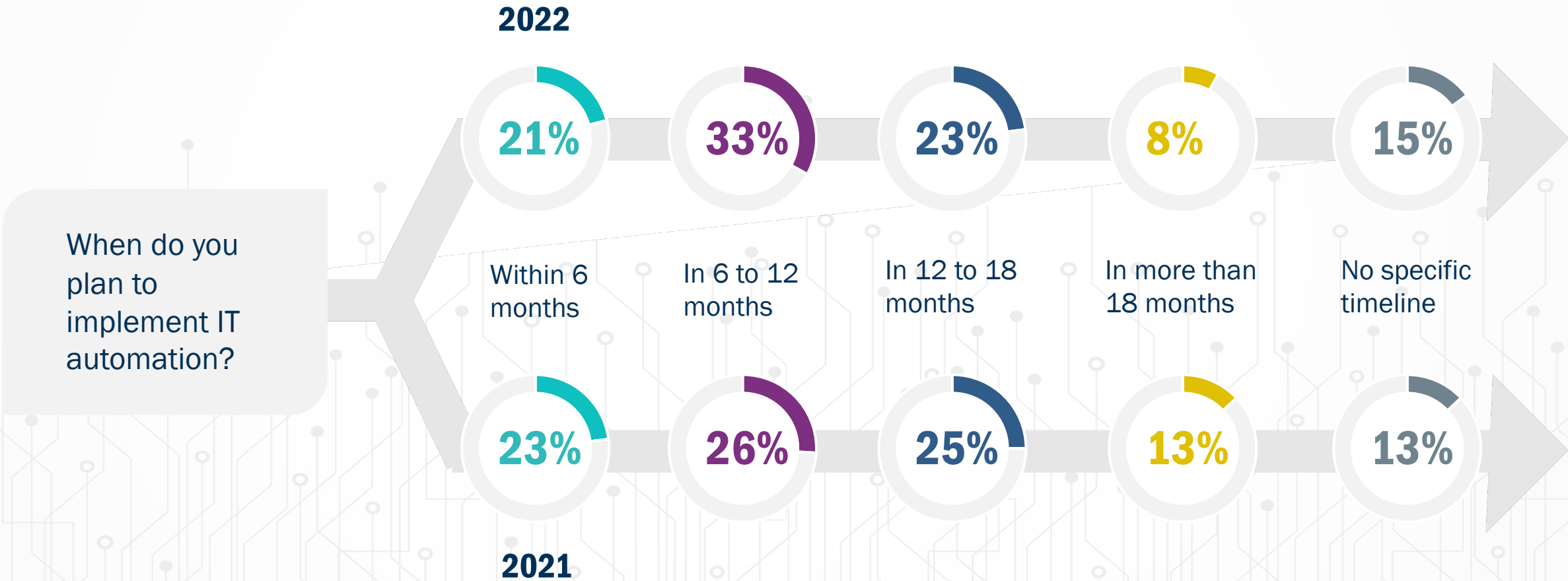
2021



2022



IT Automation Urgency



The Current State of IT Automation Adoption

2021

2/3

of IT operations teams had active automation projects in place

56%

initiatives launched by the infrastructure and cloud management teams

2022

67%

IT operations management is the leading organization to launch automation initiatives

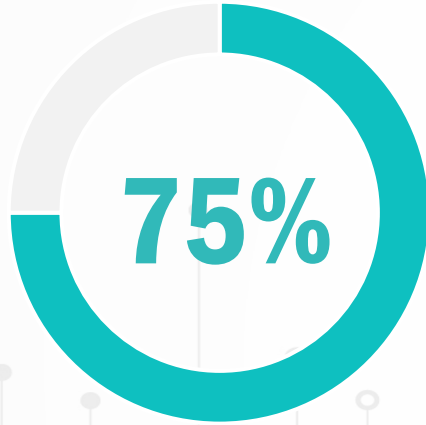
47%

have active automation projects in their cloud operations

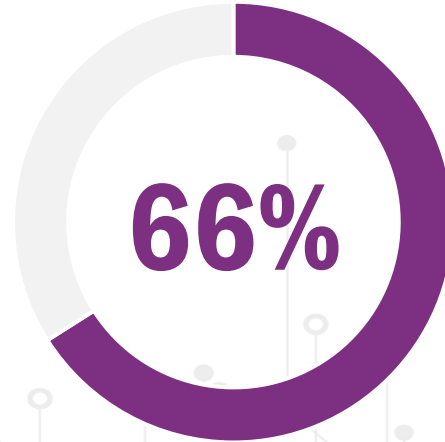
29%

launching automation in their IT service management departments

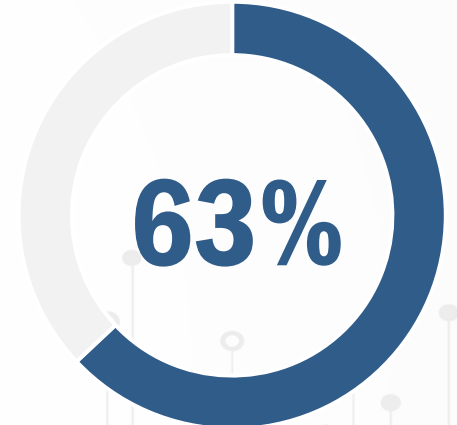
Key Factors in Choosing an Automation Vendor



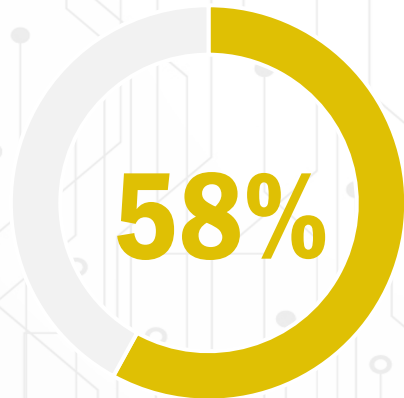
Fast time-to-value and ROI



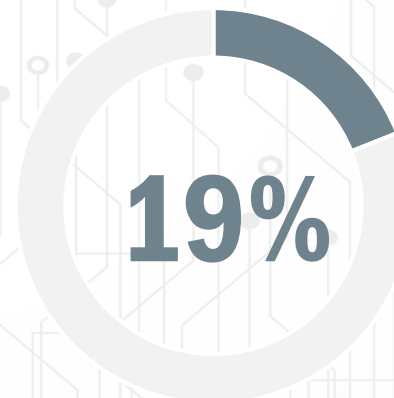
Price is a factor



Integrations with other tools



Scalability



SaaS

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Q & A



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**Get the
State of IT
Automation
Report today!**



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