

Unleash Operations Autonomy. Powered by Intelligence. Delivered by **Automation**.

IT and Network Operation teams are under pressure like never before. Bombarded by event storms from fragmented monitoring tools, drowning in alerts with little actionable signal. Manual triage drives up mean time to resolution (MTTR), while inconsistent responses and missed SLAs erode trust.

Experience End-To-End Operational Control

Eliminate Firefighting | Cut Time-to-Resolution | Prevent Manual Recovery Loops | Scale Confidently

Real-Time Incident Detection

Grok® applies AI-driven correlation to detect root cause incidents instantly, cutting through noise across distributed environments.

Rapid Noise Reduction & Time to Value

Grok cuts through alert noise 3x faster than legacy AIOps. Resolve activates AI-driven workflows with full transparency and control, accelerating resolution and deflection.

Predictive IT Operations

Grok forecasts disruptions before they impact users, while Resolve proactively executes preventative actions to maintain service continuity.

Instant Response and Self-Healing

Resolve executes policy-driven workflows the moment a validated incident is surfaced, triggering device diagnostics, interface resets, or BGP session repairs without human input.

Complete Agentic Automation

Resolve's AI agents (Jarvis and RITA) accelerate no-code workflow creation, analyze tickets in real time, and deflect repetitive incidents to reduce backlog and MTTR.

AI That Understands, and Executes

GrokGuru delivers contextual AI recommendations, allowing RITA to activate self-learning, transforming them into automated next-best actions for rapid resolution.

Transform Network Chaos into **Automated Clarity**

Link or Interface Failure

Grok isolates the root cause. Resolve resets the interface, validates state, and confirms service restoration.

BGP Instability

Routing anomalies are instantly identified. Resolve re-establishes peer sessions and enforces routing policy.

Bandwidth Congestion

Traffic bottlenecks are detected. Resolve applies QoS policies and confirms normalization automatically.

VPN Access Failure

Authentication and tunnel failures are correlated. Resolve resets sessions and syncs identity services.

Alert Overload and Noise

Grok filters the noise. Resolve verifies system state and auto-resolves non-actionable alerts.

Proven Results Global Teams Can Count On

90% alert volume reduction

70%+ MTTR acceleration

\$1M+ in operational cost savings

600k+ annual tickets deflected

About Resolve

Resolve is redefining IT and network operations with an agentic automation and orchestration platform built for the Zero Ticket future. Our platform automates manual workflows to autonomously detect, diagnose, and resolve incidents before they impact the business. By transforming reactive workflows into proactive, self-healing systems, Resolve slashes ticket volume and alert noise by up to 90%, reduces MTTR from hours to minutes, and empowers IT teams to scale without increasing headcount.

About Grokstream

Grok blends predictive, causal, and generative AI to offer innovative self-healing capabilities to leading organizations, including managed services providers, communication service providers, and global enterprises. Grok features a cognitive AI learning architecture that delivers unmatched noise compression, incident prediction, proactive resolution and ChatOps for self-healing solutions across IT Operations. Diverging from conventional AIOps solutions reliant on rigid rules-based approaches, Grokstream heralds a new era in AIOps with its adaptive learning model.

