

RESOLVE 

Can RPA and ITPA be friends?

Exploring transformational potential of the two automation technologies



Wednesday, March 29, 2023



Your Speakers Today



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SVP and Global Head of
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Chief Strategy Officer,
Resolve Systems



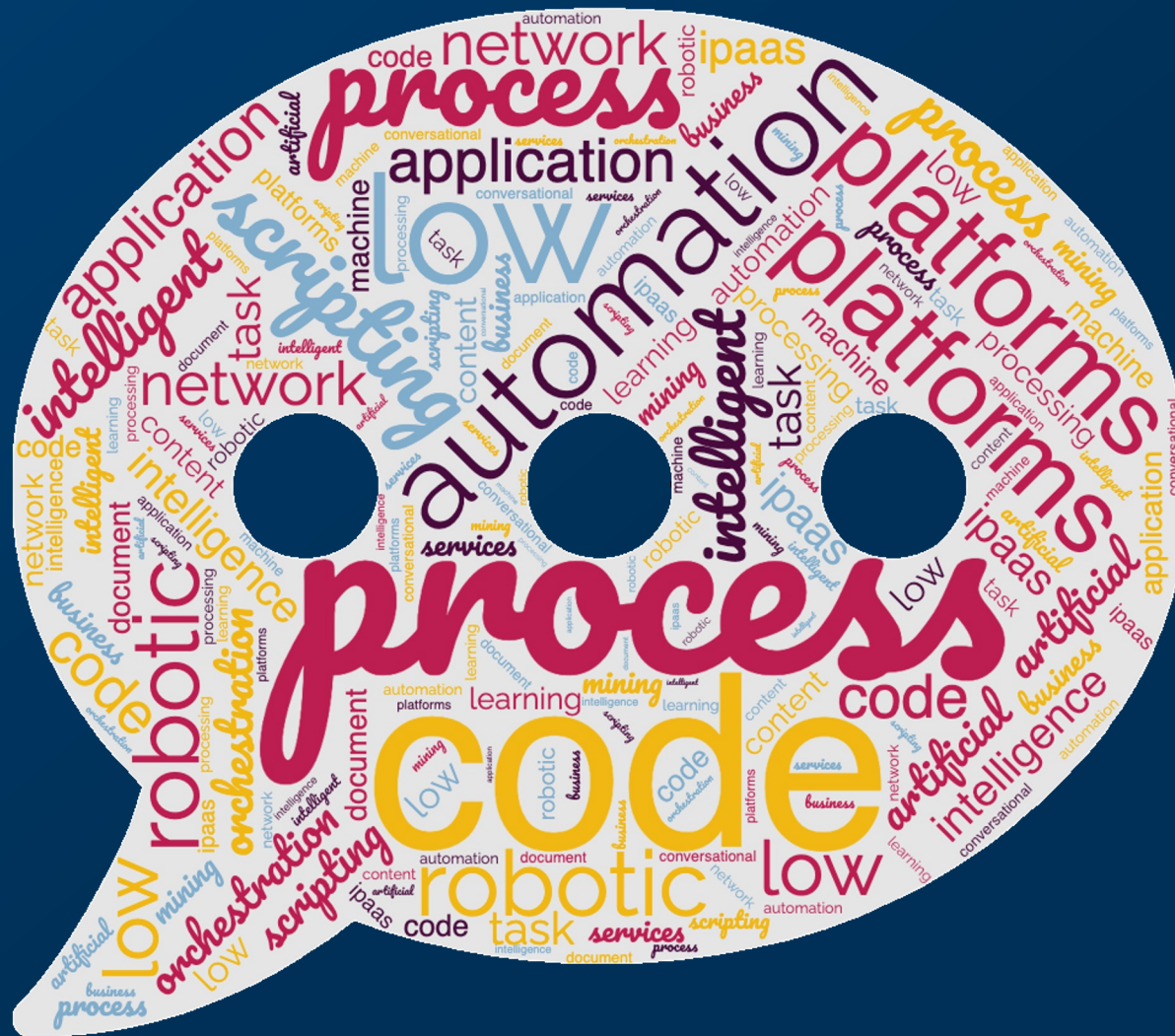
Moderator

Brinda Sreedhar

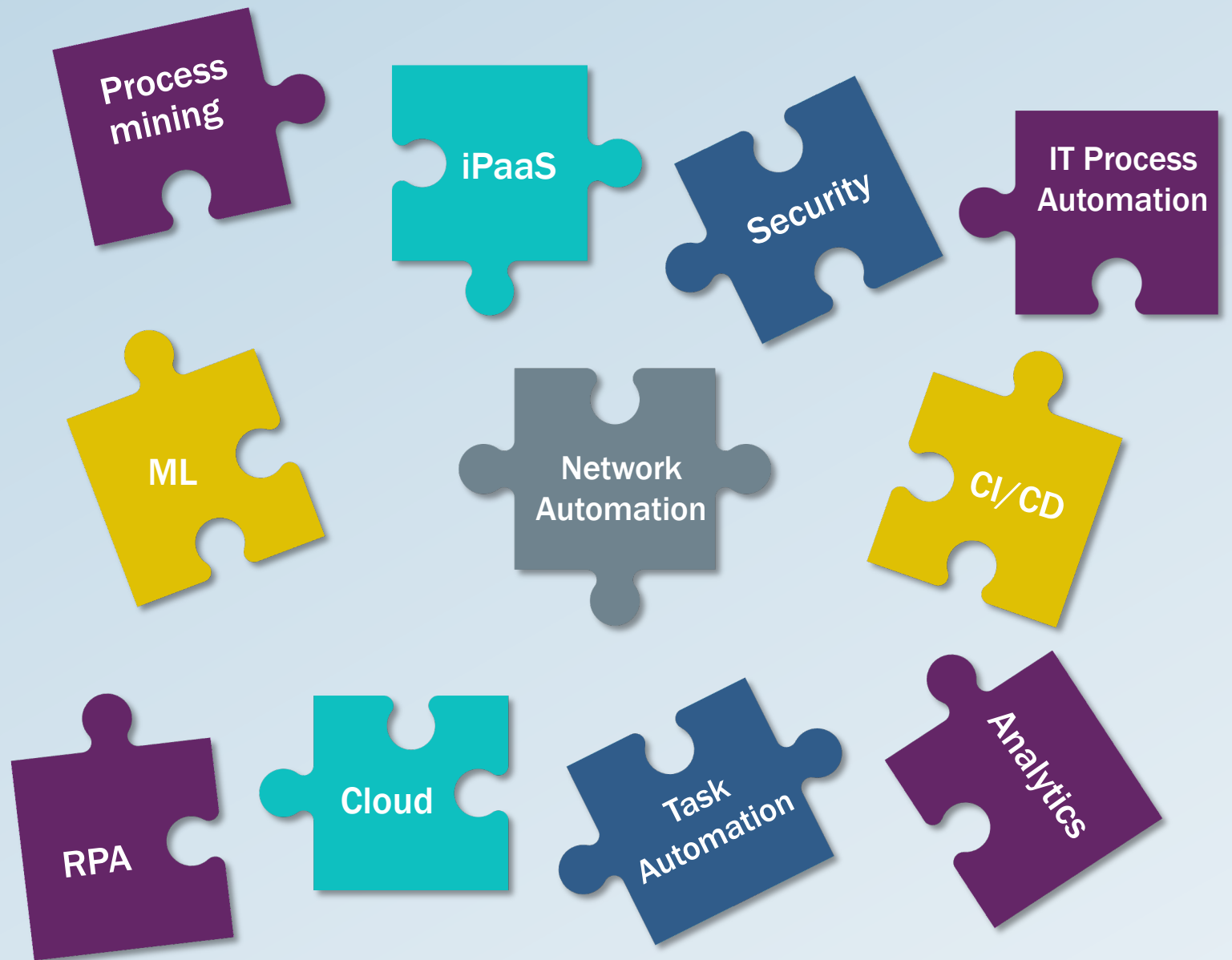
Director, Product Marketing,
Resolve Systems



Has automation
hit its peak ?



Pieces of the same puzzle: ITPA and RPA



Complexity lurks under the hood?

Customer Service Intake

Order processing

Invoice processing

Data Entry

Data Analytics

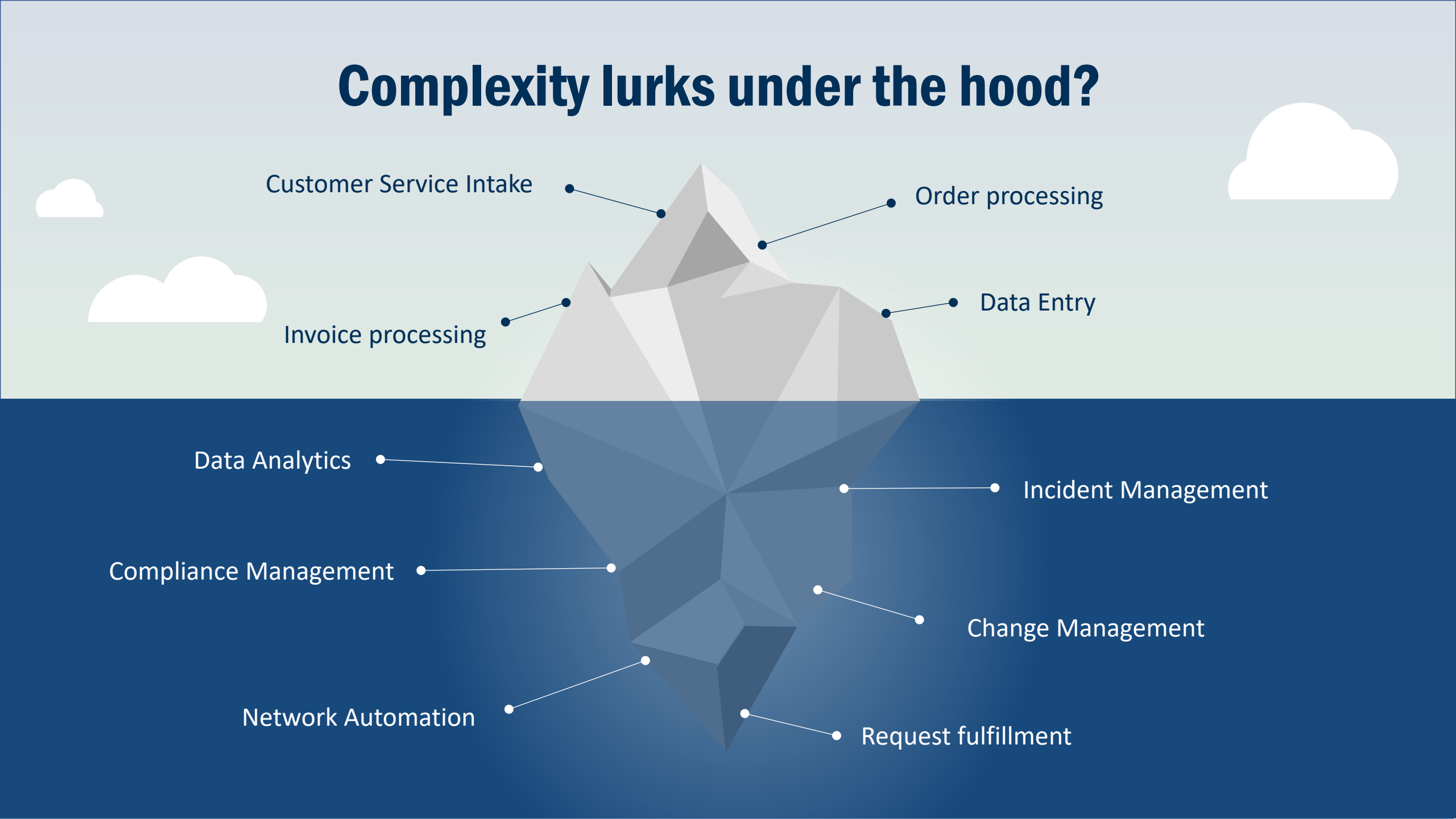
Incident Management

Compliance Management

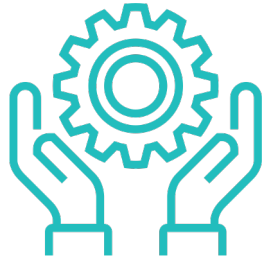
Change Management

Network Automation

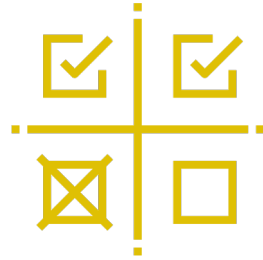
Request fulfillment



Making it work. What role do they each play?



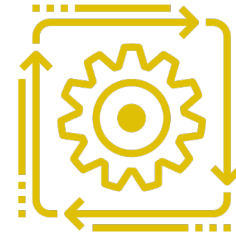
Back-end IT
process
automation



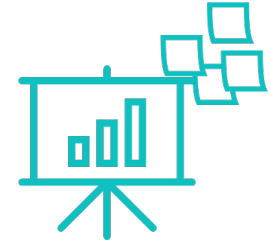
Managing
exceptions and
errors



IT governance
and compliance



Orchestrating
workflows across
multi-step, multi-
system processes



Tracking key
metrics

The benefits are real!



Q&A



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<https://resolve.io/>

Thank you!

Request a demo to learn more:

<https://resolve.io/request-demo>



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