

RESOLVE 

How to Drive **Certainty**
with Automation in
Times of **Economic**
Uncertainty



Your Speakers Today



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Two-thirds of economists surveyed predict recession this year

“More than two-thirds of economists at 23 major financial institutions expect the U.S. to have an economic downturn this year.”



“The S&P 500 ended 2022 down 19.4%, the worst annual performance since 2008.”

The Uncertain State of the Economy



WORK

IT skills kept tech workers in demand despite 2022 slowdown

Over 90,000 tech workers were laid off by December 2022.

Gartner.

Predicts 2023: Collaborate, Automate and Orchestrate to Optimize Costs and Value During the Economic Crisis

“Cutting costs in response to the current economic crisis will only get organizations so far.”



“The International Monetary Fund (IMF) released its annual economic outlook projecting weak growth across the world in 2023.”

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CIO JOURNAL

Going Into 2023, CIOs Weigh Tech Priorities Against Economic Realities

One trick: scrutinizing cloud use and shifting to a more finely tuned service that could offer advantages when facing tougher market conditions

"Where investing in cost-saving tools like automation remains in place," Tyson Foods Inc. Chief Technology Officer Scott Spradley said that "we may be dialing down in some other areas."

DecisionEngines

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5 Top Trends In Digital Transformation For 2023

"In 2023, enterprise automation using low-code/no code automation (LNCA) is expected to increase by more than 50% as organizations embrace this cost-effective and efficient way of automating processes and applications."

The Way Forward: The Role of Automation?

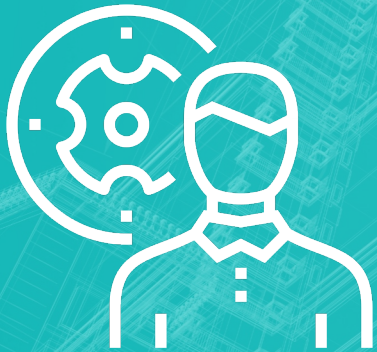
Gartner.

Predicts 2023: Collaborate, Automate and Orchestrate to Optimize Costs and Value During the Economic Crisis

"Automation is at the core of optimizing cost while still innovating and delivering business outcomes"

"By 2027, 75% of enterprises will combine siloed automation initiatives to improve overall value, up from 10% in 2022."

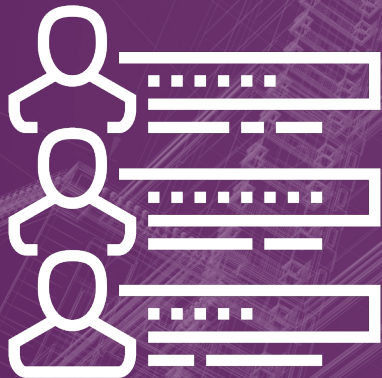
Create Capacity



Ensure You Can Continue to Operate Business as Usual

- Be prepared for unseen and increased volumes of work
- Consider how automation can address staffing gaps
- Automate to speed up processes to free up more capacity across teams

Boost Talent



Upskill, Retain, and Repurpose Existing Talent

- Alleviate manual burdens so employees can focus on initiatives that drive revenue
- Upskill your employees with automation skills and automation-first problem solving abilities
- Engage and empower your talent to perform in innovative ways

Elevate Experience



Deliver Stellar Customer & Employee Experiences

- Don't compromise on standard of experience
- Recession-proof delivery of customer experiences to exceed expectations
- Foster a high-value experience culture powered by automation—internal and external

Takeaways



Increase capacity
and ensure business
continuity



Upskill, retain, and
repurpose existing
talent



Deliver stellar customer
experiences

RESOLVE 

Q & A



Resolve: The Leader in Intelligent IT Process Automation

Purpose-built for IT processes

Fast results

with ready-to-use SaaS solutions

Out-of-the-box accelerator packs delivered in a no/low code experience to start automating immediately

Deep integrations

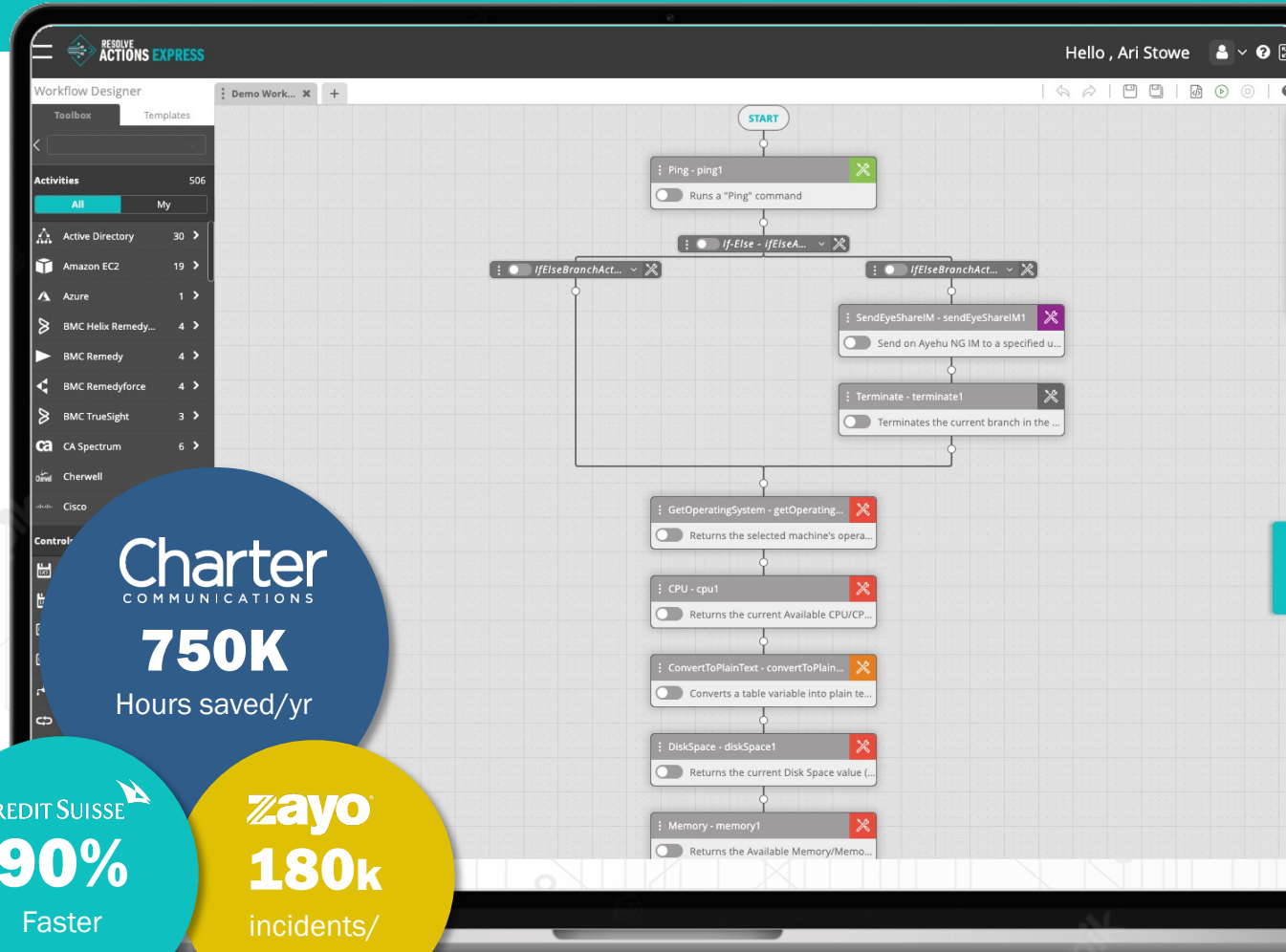
with your existing systems

100s of pre-built integrations along with the ability to add your own to integrate and orchestrate with existing IT infrastructure

Extreme Scalability

from simple tasks to the most complex processes

One powerful platform to orchestrate all your IT use cases



Charter COMMUNICATIONS
750K
Hours saved/yr

CREDIT SUISSE
90%
Faster responses

Zayo
180k
incidents/day

Under NDA only – Do Not Distribute

RESOLVE 

**Interested in
learning more?
Request a demo.**

