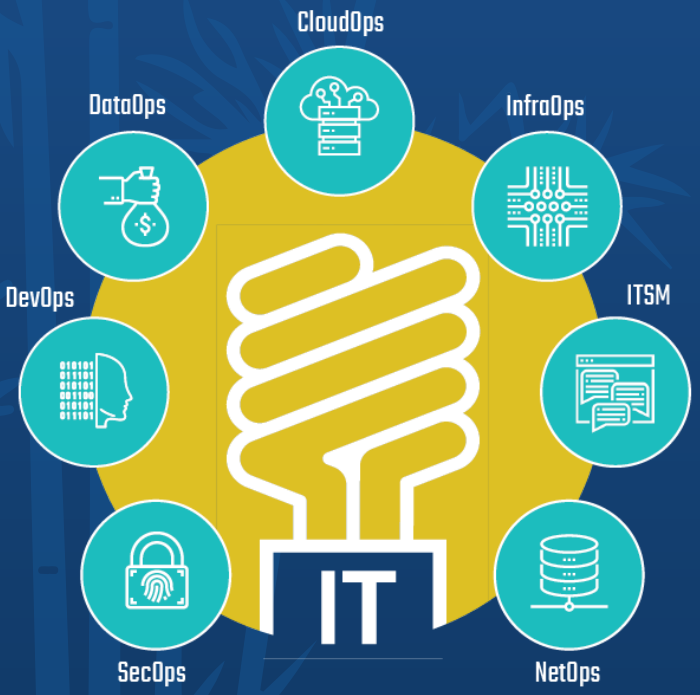
ABOUT RESOLVE

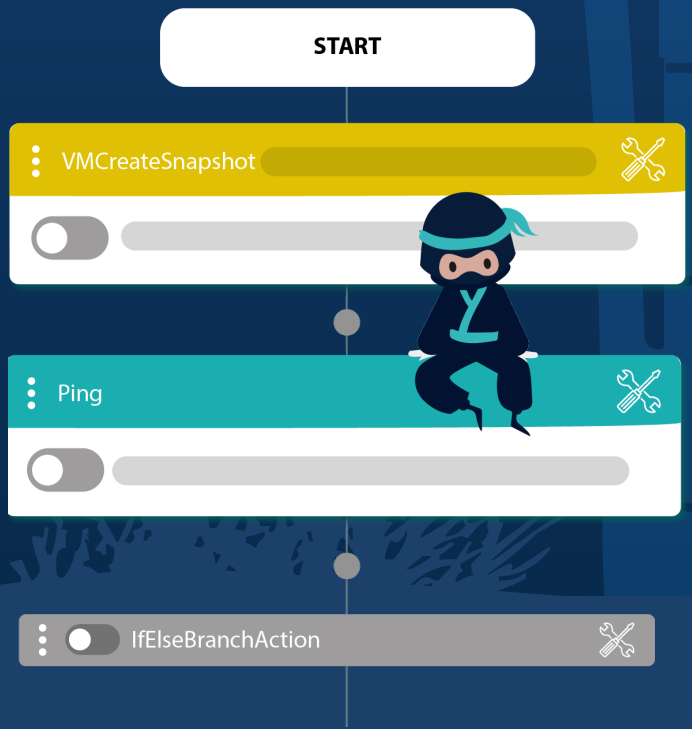
IT FASTER THAN THE SPEED OF BUSINESS

The business landscape is changing radically, driven by advancing technology, economic volatility, ongoing pandemic effects, political strains, and a global talent shortage. Businesses must accelerate their operations and be ready for anything. As the backbone of any organization, IT is at the forefront of handling growing pressures to keep pace and must operate faster than the speed of business—made possible with a comprehensive automation strategy.

Resolve Systems helps enterprise technology teams worldwide achieve agile operations with industry-leading intelligent IT automation. Resolve's solutions are purpose-built for IT, empowering teams to become the engine that drives business goals. Organizations use Resolve to automate IT operations, service management, network operations, cloud operations, and enable Centers of Excellence to orchestrate enterprise-wide automation with.



PURPOSE-BUILT INTELLIGENT AUTOMATION FOR IT



- **See fast results** with ready-to-use SaaS solutions: Out-of-the-box accelerator packs delivered in a no/low code experience to start automating immediately
- **Integrate with your existing IT systems:** Hundreds of pre-built integrations along with the ability to add your own to integrate and orchestrate with existing IT infrastructure
- **Scale easily** from simple tasks to the most complex processes: One powerful platform to orchestrate all IT use cases

RESOLVE

Gartner

- Service Orchestration & Automation Market Guide
- I&O Hype Cycle

FORRESTER®

- Service Orchestration & Automation Market Guide
- I&O Hype Cycle

AUTOMATION FOR EVERY IT TEAM

Resolve overcomes IT silos and offers the flexibility you need to automate everything from the simplest, high-volume tasks to the most complex processes across entire IT ecosystems, wherever you sit in IT, whether IT Operations, IT Service Management, Network Operations or Cloud Operations. Automate away your most common tasks or orchestrate your existing scripts and workloads to speed up resolution and free up resources for higher value impact.

No matter how complex the use case is be it a simple, but high-volume one such as password reset, onboarding/offboarding or a complex use case such as event auto-remediation, our automation platform empowers IT teams to automate away their most high-volume tasks giving back precious time to focus on what they do best.

A BIRD'S EYE VIEW OF OUR USE CASES

Network Operations	IT Operations	IT Service Management	Cloud Operations	Center of Excellence
Network Auto-Remediation	Infrastructure & Operations Service Requests (Resources Provisioning / Decommissioning, Application Performance Issues)	Password Reset & Access Requests	Provisioning/ Decommissioning	Automation, Orchestration & IT Oversight
Health Checks & Troubleshooting	Incident Response & Remediation (events/alerts/outages)	General Service Requests	Audit & Compliance	Service Other Groups and Build Out Content
Patching & Configuration Updates		Onboarding/ Offboarding	VM Migration	
Restarting Services		General Change Requests	Cost Optimization	
		Configuration Management Database {CMDB} Updates		

RESOLVE

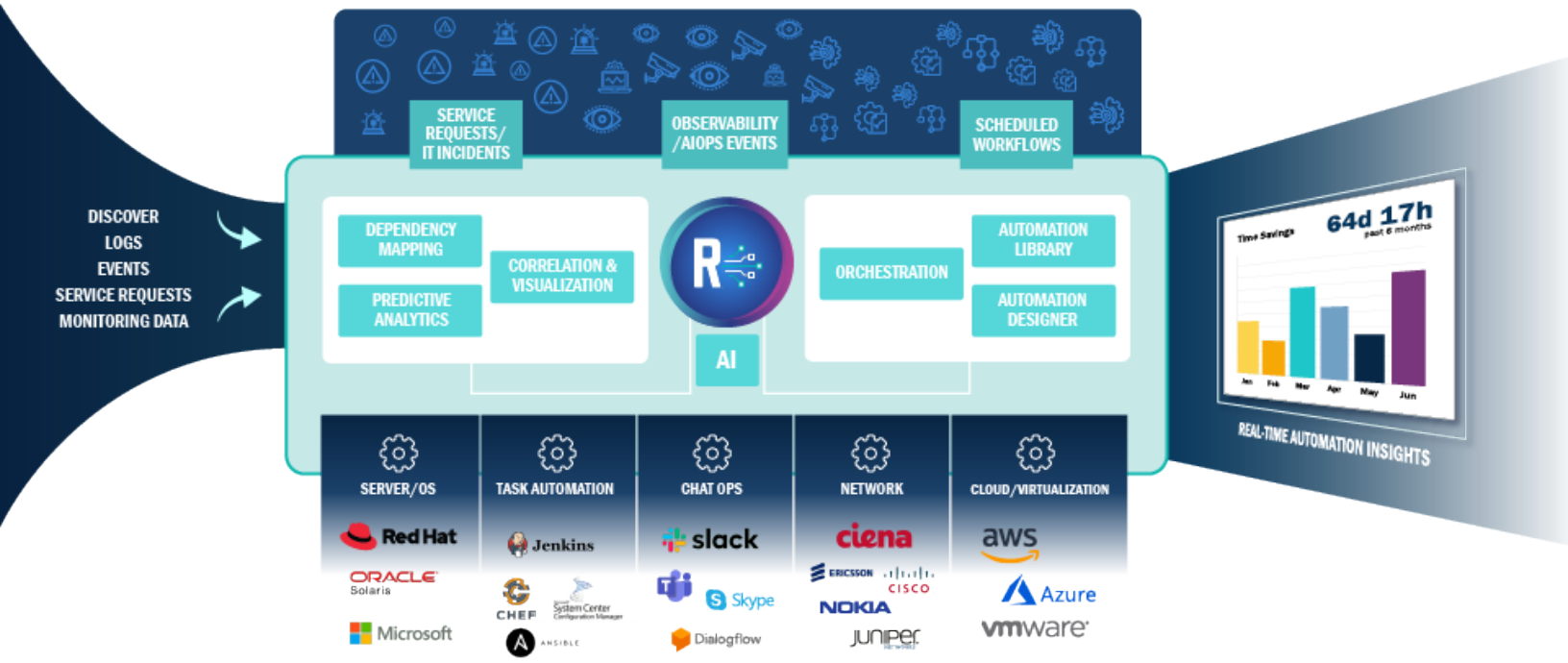
SCALABLE AUTOMATIONS SPANNING ALL OF YOUR TOOL SILOS

End-to-end process automation is a transformative strategy for IT. For any industry delivering tangible benefits that improve both internal operations and customer-facing services, process automation is core to that strategy. Resolve's unified automation and orchestration platform streamlines complex IT processes and reduces the time required to complete them.

Resolve Actions is the industry's first IT process automation platform that delivers fast and measurable ROI, comes with out-of-the-box integrations into IT's most common endpoints across network, storage and cloud, and is designed to automate IT use cases regardless of complexity.

With Resolve, IT teams execute hundreds of millions of automations per day that scale to tens of millions of devices. In the process, they benefit from standardization and consistency, and have the bandwidth to focus on more innovative tasks.

ENTERPRISE AUTOMATION + ORCHESTRATION IN ONE PLATFORM



RESOLVE

OUR CUSTOMERS UNLOCK UNLIMITED POSSIBILITIES WITH RESOLVE

Resolve enables organizations to maximize operational efficiency, overcome labor shortages, reduce costs, quickly troubleshoot and fix problems, and accelerate service delivery.

	Improve IT Service	Drive Business Value
Virgin media	**21%** Reduction in customer escalations	**$1M+** Annual savings by reducing MTTR and call volume
VISA	**40%** Increase in efficiency left shifting L3 to L0	**$1M+** Annual savings with proactive, automated workflows

Interested?

Please email us at **info@resolve.io** for more information or visit us at **resolve.io**.

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ABOUT RESOLVE

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Resolve Systems helps enterprise technology teams worldwide achieve agile operations with an industry-leading intelligent IT automation platform. With more than a decade of automation expertise, Resolve's solutions are purpose-built to address challenges posed by increasing IT complexity. Organizations use Resolve to automate IT operations, service management, network operations, cloud operations, and enable Centers of Excellence to orchestrate enterprise-wide automation. Resolve enables organizations to maximize operational efficiency, overcome labor shortages, reduce costs, quickly troubleshoot and fix problems, and accelerate service delivery. Resolve is majority-owned by Insight Partners, a leading global venture capital and private equity firm investing in high-growth technology and software companies.