



# Strengthening the Foundation for Telco's Future

In a rapidly evolving telecom landscape, where the next wave of technology is always on the horizon, standing still is not an option. As CSPs push forward into the era of 5G, IoT, and AI, the stakes have never been higher. The NOC must be impenetrable, or the entire operation risks crumbling under the pressure of ever-growing demands.

Prebuilt Integrations for

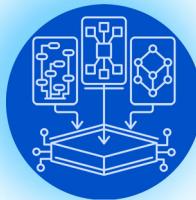


OpenAI



Alcatel-Lucent

and 500+ more...



## Fortify Your NOC with Resolve

Resolve automates and orchestrates NOC operations, transforming traditional, manual processes into streamlined, automated workflows.

### General

- Service Requests
- Change Requests
- Self-Service
- Ticket Creation & Enrichment
- Resource Provisioning

### Mobile/RAN Network

- Incident Diagnostics & Remediation
- Configuration & Parameter Updates
- Compliance Checks
- Alert Auto-Remediation
- Self-Healing

### Fixed Network

- Device Health Checks
- Patching & Configuration Updates
- Network Device Incident Response
- Self-Healing



## Unlock The Power of AI

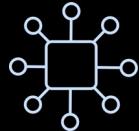
Integrate with your favorite GenAI to update legacy scripts or recommend resolution steps.

## Trusted by Top CSPs

### Unified Incident Response



Single pane of glass for all incident response tasks, scripts, investigations, processes, and notes



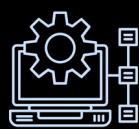
### Process Orchestration

Centralize your scripts and point automations in a thoughtful workflow with the Resolve platform



### Human-Guided Automation

Automate mission-critical workflows your way, with either human-guided or unattended automation.



### Prebuilt Integrations

Connect your IT systems and tools with 5,000+ of out-of-the-box Resolve integrations and workflows



### Enterprise-Ready Platform

Scale to millions of automations on-premise or in the cloud; proven success in the largest and most complex orgs

## Intelligent Automation for The NOC

Resolve's automation solutions have delivered measurable outcomes across leading telco operations, from reducing incident resolution times to significantly cutting down operational costs. By automating repetitive manual tasks, streamlining workflows, and improving network uptime, Resolve has enabled telcos to boost their operational efficiency, enhance service reliability, and meet modern networks' demands with precision and speed.



**98%**

reduction in MTTR



**30%**

increase in first-touch resolution



**\$1.5**

Million per year in savings

## Engage with Us

Leveraging over 15 years of expertise, the Resolve team will help you comprehend process automations' many intricacies. We'll advise you on best practices, potential pitfalls, and how to optimize automation for your specific needs. [Talk to an expert today.](#)