RESOLVE

BUSINESS CASE

IT Automation That Pays for Itself

What Your CIO Is Asking You to Approve, and What It Returns

Resolve runs governed, end-to-end automation across infrastructure, network, security, and service operations, so IT delivers faster, more consistent outcomes at enterprise scale while operating costs come down.

$1.2M
Annual Savings
Virgin Media

99%
Faster Incident Response
Cable & Wireless

100%
Alarm Volume Automated
Fortune 500 Network

WHY FUND THIS NOW

Every Manual Handoff Has a Cost

Hybrid environments keep growing in cost, incident volume, and audit scope, and ticket-centric operations add delay to every request, outage, and change. Automation that executes the full fix on policy turns that spend into results Finance already tracks: **operational spend, ticket volume, mean time to resolve, and audit readiness,** each reported against a baseline set before go-live.

PROOF AT GLOBAL SCALE

A Global Telecommunications Leader

$80M	Saved Annually
97M	Automations Executed Annually
8M+	Hours Saved Annually

WHAT APPROVAL LOOKS LIKE

The Three Questions Finance Asks First, Answered

Implementation Risk

"Will this disrupt operations?"

Every action runs through defined, deterministic workflows with policy controls, approval gates, and a full audit trail. Rollout starts in one scoped domain and expands as results land, on an AICPA SOC compliant platform.

Integration Complexity

"Do we replace what we own?"

Native connectors and open APIs plug into the ITSM, monitoring, cloud, network, and security tools in place today, including ServiceNow. A library of 5,000+ prebuilt workflows shortens the path to production.

ROI Timeline

"When does this pay back?"

Results are tracked against your baseline from the first workflow in production, in a live ROI dashboard. Flat pricing includes every AI capability with no per-token or add-on fees, so cost stays predictable at scale.

A PATH FINANCE CAN SIGN OFF ON

01 Baseline
Model today's ticket volume, MTTR, and spend in the **Resolve ROI calculator**.

02 Prove
Run a scoped first phase in one high-volume domain and report results.

03 Scale
Extend across infrastructure, network, security, and business operations.

See Your IT Automation ROI

Run your own numbers in the self-serve ROI calculator.

Calculate Your ROI